



Possible Changes to our care services

Enham Trust

Easy read booklet
November 2019



Who we are and what we do



We are Enham Trust. We give care and support to disabled people.



We can give care and support

- With our Care at Home service



- In our 3 care homes, called Elizabeth, William and Michael



- At Coopers Chase, where people learn to live more independently. This means learning to do things for yourself.



We also

- Rent houses



- Give information and support so you can choose who cares for you and what care you have



- Help disabled people get skills and learn



- Help disabled people get jobs



- Have activities for disabled people

Changes to the way we give care and support



The way we care for and support people is called our **care model**.



We need to change our care model because it costs too much money.



We are having a **consultation** about the changes we might make.



A **consultation** is when we give you information then ask you to tell us what you think.

About this consultation



We need to change the way we give care and support in our 3 care homes.



This booklet tells you about the changes we might make and why we need to make them.



We want you to read this booklet and tell us what you think about the changes.



You need to tell us what you think by 18th February 2020.

Why we are changing our care model



We are doing this because

- Our care homes cost more money to run than we can afford.



Councils would like disabled people to be looked after at home instead of in care homes. **Councils** are in charge of running local services.



- We have to pay more money to have the staff we need in our care homes. **Staff** are the people who work for us.



We can't always get staff easily so we have to pay temporary staff more money.

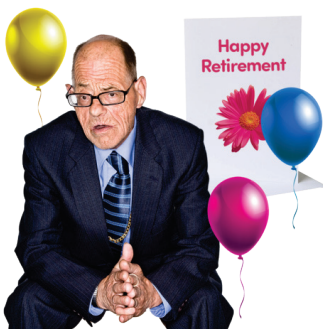
More about Why we are changing our care model



- We spend a lot of money looking after our buildings.



We need to pay for things like new doors to stop fires and new boilers to keep our buildings warm.



- We pay for other things too, like **pensions** and **loans**.



A **pension** is money you get when you are too old to work.

A **loan** is money that we borrowed and have to give back.

Our options to make changes

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We looked at 6 **options** to make changes. An **option** means a choice.



These included:

- Asking another organisation to care for people in our care homes



- Selling or closing our care homes



- Joining another organisation that is bigger than us
- Option 5 which we tell you more about later in this booklet.



We chose our favourite option to ask you about. To do this we thought carefully about



- The people we care for and support



- The work that Enham Trust wants to do in the future



- What type of care people will want in future



- How long it might be before any changes happen.

Our favourite option and what it means for you

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Our favourite option is Option 5. We want you to tell us what you think about this option before we make our final decision.



We will still care for and support you but our buildings might not be called care homes anymore. Instead, we might have



- An Extra Care service with staff in the 18 flats in Elizabeth House.

We tell you more about this later in this booklet.



- A Supported Living or Care at Home service in the 36 flats in William and Michael Houses.

We tell you more about this later in this booklet too.



Social workers will ask you some questions. This is called an **assessment**.



Social workers work for the council and make sure you are looked after in the right way.



Social workers use the assessment to decide what care and support you need and where you will live. This is called your **care package**.



Some people who live in our care homes might not be able to live with us after we change our service. This will be people who need the most care and support.



We will help you and your family with any changes to your care or where you live. We know this might be difficult for you.

Extra care services



If your assessment shows the best place for you to live is an **extra care setting** this means



- You will live in a **flat** in Elizabeth House. There would be 18 one-bedroom flats here.



- You will need lots of care and support. In Elizabeth House there will be staff to help you all day and all night and the council will pay for your care.



- You will get **Housing Benefit** and **Universal Credit**.

Housing Benefit is money to pay for your flat. **Universal Credit** is money you get every month to pay for other things like clothes.

Supported Living or Care at Home services



If your assessment shows the best care model for you is **Supported Living** or **Care at Home services**



- You will rent a flat in William or Michael House. There are 36 one-bedroom flats there.



- You can pay for your flat yourself or using Housing Benefit to pay for it. And you will get Universal Credit.



- Our staff will care for and support you but they won't be there all the time. They will help you when you need them.

More about Supported Living or Care at Home services



- The council will pay for this care. You might get a **personal budget** or **direct payment**.



A **personal budget** is money the council pay for your care and support.



A **direct payment** is money the council will give you to pay for your care and support. You can choose how to spend this and who will care for you.



- Our Coopers Chase service will support you to learn more skills like shopping and how to look after your money.

Why we like Option 5



We think Option 5 is best for nearly everyone. It means



- You will live in a nice flat and we will care for you and support you there



- You might become more independent and be able to live your life in your own way



- We will have more money so we can care for other people in the future too.

Tell us what you think



We want you to tell us what you think about Option 5. You need to do this by 18th February 2020.



We will listen to what you say and use your information to make our final decision about our care services.



You can meet with our staff in December and January to tell us what you think.

Or tell us through our website
www.enhamtrust.org.uk/cmc



The full version of this document is called "Proposal for changes to Enham Trust's care model"